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| **Use Case Name:** | Add Appointment | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully adding an appointment for users to book | |
| **Success Condition** | Added an appointment without any problems | |
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| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “List Of Appointments” | The system navigates the user to the form “List Of Appointments” |
| **List Of Appointments** | The staff selects “Add Appointments” from selection | The system send user to the form “Add Appointments” |
| **Add Appointments** | The staff fills out information such as “Appointment Date” and selects “Add Appointment” button | The appointment will be added for users to book. List is refreshed. |
| **Error** | The staff adds incorrect data type | The system sends an error message “Fields are incorrectly filled” |
| **Error** | The staff leave a blank box on the “Add Appointment” page | The system sends an error message “All fields are not complete” |

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| **Use Case Name:** | Accepts Appointment | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully accepting an appointment for users | |
| **Success Condition** | Accept an appointment without any problems | |
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| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “Review Appointments” | The system navigates the user to the form “Review Appointments” |
| **Review Appointments** | The screen appears the options and the staff selects “Review Appointments” button. | The system navigates the user to the “Review Appointments “page. |
| **Accepts Appointment** | The staff selects appointment and clicks on the accept button to update the data. | The system will show “Are you sure you want to accept appointment?” |
| **Confirmation** | Staff accepts message | The appointment is accepted and email confirmation is sent |
| **Error** | The staff doesn’t select anything from the list | The system will show a massage “Please select an appointment from the list ” |

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| **Use Case Name:** | Declines Appointment | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully declines an appointment for users | |
| **Success Condition** | declines an appointment without any problems | |
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| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “Review Appointments” | The system navigates the user to the form “Review Appointments” |
| **Review Appointments** | The screen appears the options and the staff selects “Review Appointments” button. | The system navigates the user to the “Review Appointments “page. |
| **Decline Appointment** | The staff selects appointment and clicks on the decline button to update the data. | The system will show “Are you sure you want to decline appointment?” |
| **Confirmation** | Staff accepts message | The appointment is declined and email confirmation is sent |
| **Error** | The staff doesn’t select anything from the list | The system will show a massage “Please select an appointment from the list ” |

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| **Use Case Name:** | Update Appointment | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully Update an appointment for users | |
| **Success Condition** | Update an appointment without any problems | |
|  |  | |
| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “List Appointments” | The system navigates the user to the form “List Appointments” |
| **List Appointment** | The staff selects an appointment and selects “Update Appointments” | The system navigates the user to the form “Update Appointments” |
| **Update Appointments** | Staff changes details and selects “Update Appointment” | The system will show “Are you sure you want to update appointment?” |
| **Confirmation** | Staff accepts message | The appointment is updated and list is refreshed |
| **Error** | The user enters wrong username or password | The system will show a massage “Wrong User Name or Password entered Try Again ” |

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| **Use Case Name:** | Filter Appointments by date | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully filtering list by date | |
| **Success Condition** | Filter list successfully | |
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| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “List Of Appointments” | The system navigates the user to the form “List Of Appointments” |
| **List Of Appointments** | The staff selects a 2 dates “from” and “To” and submits | The system refreshes list and results are shown |
| **Error** | The staff adds incorrect data type | The system sends an error message “Fields are incorrectly filled” |
| **Error** | The staff leave a blank box on the dates | The system sends an error message “All fields are not complete” |
| **Error** | The staff enter dates before today’s date | The system sends an error message “Enter dates that are after today’s date ” |

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| **Use Case Name:** | List Appointments | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully view list of appointments | |
| **Success Condition** | List of appointments successfully loaded | |
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| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “List Of Appointments” | The system navigates the user to the form “List Of Appointments” and list is presented |
| **List Of Appointments** |  | The system refreshes list and results are shown |

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| **Use Case Name:** | Book Appointment | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully Booking Appointment | |
| **Success Condition** | Book appointment | |
|  |  | |
| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “List Of Appointments” | The system navigates the user to the form “List Of Appointments” |
| **List Of Appointments** | The staff selects a “Book Appointment” from selected buttons | The system navigates the user to the form “Book Appointments” |
| **Book Appointments** | Staff fills out details of appointment and selects submit | The systems adds booking to database and is automatically accepted it’s from the staff end. Message “Booking successful” |
| **Error** | The staff adds incorrect data type | The system sends an error message “Fields are incorrectly filled” |
| **Error** | The staff leave a blank box on the dates | The system sends an error message “All fields are not complete” |

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| **Use Case Name:** | Delete Appointment | |
| **Primary Actor:** | Staff | |
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| **Business Goal:** | Successfully delete an appointment | |
| **Success Condition** | Delete an appointment without any problems | |
|  |  | |
| **Main Path** | Actor System | |
| **Main page (staff)** | The programme runs and the staff is presented with a range of buttons. Staff selects “List Of Appointments” | The system navigates the user to the form “List Of Appointments” |
| **List Of Appointments** | The staff selects an appointment from list and selects “Delete Appointments” | The system send user an error message box “Are you sure you want to delete this appointment?” |
| **Confirmation** | Staff accepts message | The appointment is deleted and list is refreshed |
| **Error** | The staff adds incorrect data type | The system sends an error message “Fields are incorrectly filled” |
| **Error** | The staff leave a blank box on the “Add Appointment” page | The system sends an error message “All fields are not complete” |